

THE CCID'S PARTNER NGOS

There are many organisations in Cape Town that help street people. The following are the ones with which the CCID Social Development team works the closest within the Cape Town CBD. All these partners are beneficiaries of GIVE RESPONSIBLY goods donations. We distribute monetary donations to those marked with an asterisk*.

THE CARPENTER'S SHOP* Your donation goes to: social worker assessments and support aimed at rehabilitating and reintegrating street people into society; vocational training; a second-phase shelter; ablution facilities.
14a Roeland St, CBD
021 461 5508
www.tcs.org.za

KHULISA SOCIAL SOLUTIONS* Your donation goes to: personal development and work-based rehabilitation for the chronically homeless to reintegrate into society.
3rd floor, Norlen House, 17 Buitenkant St, CBD
021 465 6112
<http://khulisa.org.za>

STRAATWERK* Your donation goes to: the rehabilitation of men and women living on the street via structured employment.
37 Chiappini St, Bo-Kaap | 021 425 0140
www.straatwerk.org.za

THE HOMESTEAD* Your donation goes to: a shelter for male street children that provides food and accommodation; a reintegration programme.
150 Strand St, CBD
021 461 7470
<http://thehomestead.org.za>

ONS PLEK* Your donation goes to: a shelter for female street children that provides food and accommodation.
7 Malleson Rd, Mowbray
021 685 4052/49
www.onsplek.org.za

YOUTH SOLUTIONS AFRICA* Your donation goes to: a shelter and skills training programmes for men and women; a social worker to help reintegrate them into society.
Cnr Russell & Chapel streets, District Six
021 462 8006
<https://safeyouth.org>

THE HAVEN offers a night shelter and meals for homeless adults.
20 Selkirk St, District Six
021 465 1310
2 Napier St, Green Point
021 425 4700
www.haven.org.za

SALESIAN INSTITUTE YOUTH PROJECTS provides informal education, as well as skills training.
2 Somerset Rd, Green Point | 021 425 1450
www.salesianyouth.org.za

SERVICE DINING ROOMS provides meals to the homeless and needy for as little as 5c.
82 Canterbury St, CBD
021 465 2390
www.servicediningrooms.org.za

U-TURN HOMELESS MINISTRIES works to uplift street people by offering meal vouchers, shelter, training and rehabilitation.
155 2nd Ave Kenilworth
021 674 6119
www.homeless.org.za

SECTOR BODIES

Street People's Forum is a network of organisations working together to alleviate the plight of those living on the streets. <http://streetpeoplesforum.org.za>

Western Cape Street Children's Forum is a network of organisations working together to provide practical solutions to the issue of children living, working and begging on the streets. www.wscsf.co.za

WHAT IF I WANT TO HELP RIGHT NOW?

There are four ways you can donate to the CCID's partner NGOs.

1. SMS "GIVE" to 38088 to donate R10*.
2. Download the free SnapScan app onto your smartphone and scan the code to the right to donate the amount of your choice**.
3. Make an EFT payment to the GIVE RESPONSIBLY campaign. You can find bank details at www.giveresponsibly.co.za.
4. Or you can make a donation directly to the NGO of your choice (see inside this brochure). All items in good condition are appreciated, especially tinned food, toiletries (eg sanitary towels), socks, gloves and beanies.



All monetary donations the CCID receives are split equally among six partner NGOs. The CCID takes no admin fee.

*Our partner NGOs receive an average of R8 depending on your cellphone service provider.

**A 3% admin fee goes to SnapScan.

For detailed Ts&Cs visit www.giveresponsibly.co.za.



SAFE, CLEAN, CARING AND OPEN FOR BUSINESS

A non-profit organisation, the Cape Town Central City Improvement District (CCID) works with the public and private sectors to develop, promote and manage the Cape Town CBD. It has four departments: Safety & Security, Urban Management, Social Development and Communications.

Contact details for Social Development are on www.capetownccid.org

CCID 24-hour control centre
(for all emergencies)
082 415 7127



GIVE RESPONSIBLY

Help the NGOs that help the homeless.



GIVE RESPONSIBLY is an initiative of the Cape Town Central City Improvement District (CCID).

www.giveresponsibly.co.za

GIVE WHERE IT MAKES A DIFFERENCE

The CCID's on-the-ground **Social Development** fieldworkers assist many street people, all with different needs. Sometimes they interact with up to 40 people a day and sometimes it takes a whole day to help just one person. Some are children who have run away from home, some are substance abusers, and others may suffer from HIV or TB. Many have escaped the breakdown of a family or arrived in the Cape Town CBD looking for a work opportunity.

Our fieldworkers have strong relationships with the NGOs in this brochure. They work together to provide a sustainable alternative to life on the street.

What happens when I give money directly to people on the street?

Even though your intentions are good, in most cases, handouts result in people staying on the streets.

Don't promote begging; rather GIVE RESPONSIBLY.

NGOs can help break this cycle, but need assistance. Please see the back of this brochure for info on how you can help.

IS THERE ANYTHING ELSE I CAN DO?

Whatever giving means to you, remember that everyday acts of kindness can add up to increased social cohesion.

If you are a concerned citizen who wishes to assist someone on the street, or if you yourself are in need of help, call one of these 24-hour hotlines.

To assist an adult
City of Cape Town Social Development
 0800 872 201

To assist a child
Western Cape Department of Social Development
 0800 220 250

HELP FOR THOSE IN NEED

A guide to social services in Cape Town

No one likes to think that they may one day be homeless or need assistance. But, if you do, here's where you can go for help in Cape Town. (Icons match primary locations on the map.)

FOR A NIGHT'S SHELTER

18 years or older
The Haven
 20 Selkirk St, District Six
 021 465 1310
 2 Napier St, Green Point
 021 425 4700

A woman with children
St Anne's 48 Balfour St,
 Woodstock | 021 448 6792

For all individuals
The Ark 5 Old National Rd,
 Faure | 021 843 3927/8

FOR SKILLS TRAINING OR A JOB OPPORTUNITY

Straatwerk
 37 Chiappini St, Bo-Kaap
 021 425 0140

The Carpenter's Shop
 14a Roeland St, CBD
 021 461 5508

IF YOU NEED COUNSELLING

The Carpenter's Shop
 See details above.
The Haven
 See details above.

Khulisa Social Solutions
 3rd floor, Norlen House,
 17 Buitenkant St, CBD
 021 465 6112

FOR CLEAN CLOTHES OR A BLANKET

The Carpenter's Shop
 See details on the left.

The Haven
 See details on the left.

FOR COFFEE OR A MEAL

Service Dining Rooms
 82 Canterbury St, CBD
 021 465 2390 (coffee at 07h00, lunch at 11h30)

FOR MEDICAL ASSISTANCE

The Carpenter's Shop
 See details on the left.

Robbie Nurock Community Health Clinic
 89 Buitenkant St, Gardens
 021 461 1124

Somerset Hospital
 Portwood Rd, Green Point
 021 402 6911

Hope Street Dentist
 Hope St, Gardens
 021 465 4017

Reproductive Health Clinic (for HIV & TB)
 ■ 3 Dorp St, CBD
 021 483 4662
 ■ 1st floor, Golden Acre,
 Adderley St, CBD
 021 425 2004

IF YOU NEED HELP OVERCOMING A DRUG ADDICTION

Cape Town Drug Counselling Centre
 1 Roman Rd, Observatory
 021 447 8026

Khulisa Social Solutions
 See details on the left.

IF YOU'RE A FORMER OFFENDER OR YOUR SPOUSE IS IN PRISON

NICRO 4 Buitensingel, CBD
 021 422 1690

IF YOU'RE A REFUGEE IN NEED OF ASSISTANCE

Scalabrini Centre
 47 Commercial St, CBD
 021 465 6433

FOR YOUNG ADULTS UNDER 17 YEARS

Boys under 17 years
The Homestead
 Chapel St, District Six
 021 461 7470

Girls under 17 years
Ons Plek
 7 Malleson Rd, Mowbray
 021 685 4052/49

FOR A SHOWER

Straatwerk
 See details on the left.

The Haven
 See details on the left.

The Carpenter's Shop
 See details on the left.

IF YOU NEED LEGAL ASSISTANCE

Legal Aid
 3rd floor, South African Reserve Bank Building,
 60 St George's Mall, CBD
 021 426 4126

Lawyers for Human Rights
 4th floor, Poyntons Building,
 24 Burg St, CBD
 021 424 8561

TO CONTACT A CCID SOCIAL DEVELOPMENT FIELDWORKER

CCID Social Development
 info@capetownccid.org
 021 286 0830

TO GET HOLD OF THE SOUTH AFRICAN POLICE SERVICE

SAPS 28 Buitenkant St, CBD
 021 467 8001/2



SOCIAL SERVICES MAP

These are the social services that can be accessed in and around the Cape Town Central City.

CAPE TOWN CCID

Show you CARE