THE CCID’S PARTNER NGOs

There are many organisations in Cape Town that help street people. The following are the ones with which the CCID Social Development team works the closest within the Cape Town CBD. All these partners are beneficiaries of GIVE RESPONSIBLY goods donations. We distribute monetary donations to those marked with an asterisk*.

THE CARPENTER’S SHOP* Your donation goes to: social worker assessments and support aimed at rehabilitating and reintegrating street people into society; vocational training; a second-phase shelter; ablution facilities.
14a Roeland St, CBD 021 461 5508 www.tcs.org.za

SECTOR BODIES

Street People’s Forum is a network of organisations working together to alleviate the plight of those living on the streets. http://streetpeoplesforum.org.za
Western Cape Street Children’s Forum is a network of organisations working together to provide practical solutions to the issue of children living, working and begging on the streets. www.wcsf.co.za

THE CARPENTER’S SHOP*
Your donation goes to: social worker assessments and support aimed at rehabilitating and reintegrating street people into society; vocational training; a second-phase shelter; ablution facilities.
14a Roeland St, CBD 021 461 5508 www.tcs.org.za

THE HOMESTEAD* Your donation goes to: a shelter for male street children that provides food and accommodation; a reintegration programme.
150 Strand St, CBD 021 461 7470 http://thehomestead.org.za

ONS PLEK* Your donation goes to: a shelter for female street children that provides food and accommodation.
7 Malleson Rd, Mowbray 021 685 4052/49 www.onsplek.org.za

YOUTH SOLUTIONS AFRICA* Your donation goes to: a shelter and skills training programmes for men and women; a social worker to help reintegrate them into society.
Cnr Russell & Chapel streets, District Six 021 462 8099 https://safyouth.org

U-TURN HOMELESS MINISTRIES works to uplift street people by offering meal vouchers, shelter, training and rehabilitation.
155 2nd Ave Kenilworth 021 874 6119 www.homeless.org.za

WHAT IF I WANT TO HELP RIGHT NOW?

There are four ways you can donate to the CCID’s partner NGOs.
1. SMS "GIVE" to 38088 to donate R10*.

2. Download the free SnapScan app onto your smartphone and scan the code to the right to donate the amount of your choice**.

3. Make an EFT payment to the GIVE RESPONSIBLY campaign. You can find bank details at www.giveresponsibly.co.za.

4. Or you can make a donation directly to the NGO of your choice (see inside this brochure). All items in good condition are appreciated, especially tinned food, toiletries (eg sanitary towels), socks, gloves and beanies.

All monetary donations the CCID receives are split equally among six partner NGOs. The CCID takes no admin fee.

*Our partner NGOs receive an average of R8 depending on your cellphone service provider.

**A 3% admin fee goes to SnapScan.
For detailed Ts&Cs visit www.giveresponsibly.co.za.

GIVE RESPONSIBLY
Help the NGOs that help the homeless.

SAFEn SAFE, CLEAN, CARING AND OPEN FOR BUSINESS

A non-profit organisation, the Cape Town Central City Improvement District (CCID) works with the public and private sectors to develop, promote and manage the Cape Town CBD. It has four departments: Safety & Security, Urban Management, Social Development and Communications.

Contact details for Social Development are on www.capetownccid.org

CCID 24-hour control centre
(for all emergencies)
082 415 7127
GIVE WHERE IT MAKES A DIFFERENCE

The CCID’s on-the-ground Social Development fieldworkers assist many street people, all with different needs. Sometimes they interact with up to 40 people a day and sometimes it takes a whole day to help just one person. Some are children who have run away from home, some are substance abusers, and others may suffer from HIV or TB. Many have escaped the breakdown of a family or arrived in the Cape Town CBD looking for a work opportunity.

Our fieldworkers have strong relationships with the NGOs in this brochure. They work together to provide a sustainable alternative to life on the street.

What happens when I give money directly to people on the street?
Even though your intentions are good, in most cases, handouts result in people staying on the streets.

Don’t promote begging; rather GIVE RESPONSIBLY. NGOs can break this cycle, but need assistance. Please see the back of this brochure for info on how you can help.

IS THERE ANYTHING ELSE I CAN DO?

Whatever giving means to you, remember that everyday acts of kindness can add up to increased social cohesion.

If you are a concerned citizen who wishes to assist someone on the street, or if you yourself are in need of help, call one of these 24-hour hotlines.

To assist an adult
City of Cape Town Social Development
0800 872 201

To assist a child
Western Cape Department of Social Development
0800 220 250

HELP FOR THOSE IN NEED
A guide to social services in Cape Town
No one likes to think that they may one day be homeless or need assistance. But, if you do, here’s where you can go for help in Cape Town. (Icons match primary locations on the map.)

FOR A NIGHT’S SHELTER
18 years or older
The Haven
20 Selkirk St, District Six
021 465 1301
2 Napier St, Green Point
021 425 4700
A woman with children
St Anne’s 48 Bilkour St, Woodstock
021 448 8792
For all individuals
The Ark 5 Old National Rd, Faure 021 843 3927/8

FOR SKILLS TRAINING OR A JOB OPPORTUNITY
Straatwerk
37 Chipper St, Bo-Kaap
021 425 0140
The Carpenter’s Shop
14a Roeland St, CBD
021 461 5508

FOR COFFEE OR A MEAL
Service Dining Rooms
62 Canterbury St, CBD
021 465 2390 (coffee at 07h00, lunch at 11h30)

FOR MEDICAL ASSISTANCE
The Carpenter’s Shop
See details on the left.
Robbie Nurock
Community Health Clinic
89 Buterkant St, Gardens
021 461 1124
Somerset Hospital
Pleinwood Rd, Green Point
021 402 5911
Hope Street Dentist
Hope St, Gardens
021 465 4017
Reproductive Health Clinic (for HIV & TB)
1 Dorp St, CBD
021 463 4662
1st floor, Golden Acre, Adderley St, CBD
021 426 3004

FOR CLEAN CLOTHES OR A BLANKET
The Carpenter’s Shop
See details on the left.
The Haven
See details on the left.

FOR COFFEE OR A MEAL
Service Dining Rooms
62 Canterbury St, CBD
021 465 2390 (coffee at 07h00, lunch at 11h30)

If you’re a former offender or your spouse is in prison
MICRO 4 Butensigel, CBD
021 422 1690

IF YOU NEED HELP OVERCOMING A DRUG ADDICTION
Cape Town Drug Counselling Centre
1 Roman Rd, Observatory
021 447 8826

If you are a former offender or your spouse is in prison
MICRO 4 Butensigel, CBD
021 422 1690

IF YOU NEED LEGAL ASSISTANCE
Legal Aid
3rd floor, South African Reserve Bank Building
60 St George’s Mall, CBD
021 426 4126
Lawyers for Human Rights
4th floor, Peytons Building
24 Burg St, CBD
021 424 8651

TO CONTACT A CCID SOCIAL DEVELOPMENT FIELDWORKER
CCID Social Development
info@capetownccid.org
021 286 0830

TO GET HOLD OF THE SOUTH AFRICAN POLICE SERVICE
SAPS
28 Buterkant St, CBD
021 467 8001/2